

# OSTENDIO

## The only people-first, technology driven risk management platform.

Ostendio gives you dynamic functionality to engage and empower the people across your ecosystem that have the greatest impact on your company's ability to operate securely in complex environments.

With 8 interconnected modules built to elevate and scale your security, you can ensure your people—and your organization—are protected against real-world threats.



## Risk

Take a risk-based, people-first approach to your security.

- Create risk and associate risk items, including your people, assets, facilities and locations
- Use risk quantification to assess risk level and perform risk scoring
- Set risk targets and develop risk mitigation activities to achieve target objectives in an acceptable timeline
- Track, measure and manage risks and risk mitigation at an artifact, group organization or geographic level
- Map risk to any industry standard to measure compliance
- Maintain a three-dimensional risk register allowing you to see all risks by severity, stage, and status
- Easily visualize risk progress from initial risk to current risk, and current risk to target risk



## Assessments

Streamline your internal and external security assessments to secure your ecosystem.

- Create and conduct security assessments within the platform, or send to external organizations such as vendors, partners or suppliers
- Send assessments to organizations with the Ostendio Trust Network or send invitations to your third parties and vendors to join the Trust Network
- Send assessments to your auditor using the Auditor Connect marketplace to conduct formal industry audits
- Your assessment respondents can easily provide answers, upload evidence and link to artifacts in their Ostendio platform instance, ensuring information and data is up-to-date
- Create assessments from 100+ industry templates, import custom assessments or manually create them
- All assessments include question text and instructions, standard custom answer types, question weightings, answer scoring and help text and links to supporting security information
- Easily review questions after they've been marked completed and locked



## Documents

Enjoy all the features of a secure, fully operational Document Management System.

- Upload and manage multiple file types, including documents, spreadsheets, images, and media
- Store and distribute business, security, legal, HR policies, procedures, contracts, department collateral and more.
- Store documents in a draft or published version for broad distribution, including customizable requirements and acknowledgments by electronic signature
- Control document versions with major, minor and draft release options, and a full archive of all previous versions
- Publish documents and PDFs to a fully searchable, web accessible Wiki to enable easy access across your entire organization



## Vendors

Gain access to real-time security data from your vendors.

- Track and manage all your vendors, partners, and third party stakeholders in one location
- Associate relevant artifacts including vendor contracts, agreements, SLAs and more
- Invite third parties to connect to the Ostendio Trust Network for ease of access to assessments
- Send ad-hoc or recurring vendor risk assessments to one or multiple vendors at a time
- Access 100+ industry standard templates or create your own customer assessments for vendors to complete
- Manage risk score responses, apply risk weighting and assign remediation tasks



## Incidents

All the benefits of a fully functional ticket management system to keep your people protected & your business secure.

- Create tickets and sub-tickets to track access request, perform change requests, conduct risk mitigation, and manage incidents in your organization
- Mark tickets private to add additional layers of confidentiality for sensitive issues
- Create smart tickets for onboarding and onboarding users
- Use integrations from Zendesk, Jira, Salesforce, ServiceNow, and many more

\*Includes FDA CFR 21 Part 11 and ISO 13485 Compliant CAPA workflows



## Assets

Scale visibility across your asset management to track physical hardware, virtual hardware, software & much more.

- Manage and track user access to assets
- Set data policies within assets
- Set and track asset risk and manage remediation
- Track and change requests and schedule data access audits
- Track multiple attributes including warranty information, location, documentation, cost, serial and part numbers, and possession information
- Define Business Impact Analysis (BIA) including Recovery Time Objective (RTO), Recovery Decision Objective (RDO), and Recovery Point Objective (RPO)



## Audits

Track audit tasks and organization activities so you're always-auditable & always secure.

- Create recurring tasks to track auditable actions such as user account access, data backups, clean desktop policies, recurring security meetings, technical reviews and more
- Assign tasks to specific individuals or to artifact owners
- Set compliance requirements, like pass/fail, single/multiple submissions, strict deadlines versus allowing late submissions
- Associate or link evidence to activities, such as screenshots, logs and certificates
- Create and track remediation activities with failed audits
- Link past and future actions to relevant policies and process to demonstrate compliance
- Maintain an auditable history of all actions and changes



## Training

Empower your people to be secure with industry training

- Require users to be trained and to demonstrate comprehensive knowledge on subject matter
- Allow one-time or recurring training programs to be scheduled to individuals or groups, for example, new employees or specific departments
- Host your own training content in the platform, or link to external resources
- Create custom quizzes to test for comprehension and set appropriate pass rates
- Give students the ability to download pass certification or resubmit depending on test results
- Generate reports to track who has been trained and when training was completed



Everyone Secure.

Empower your people to be secure with industry training

Resist check-the-box platforms.

Ostendio is built to protect against real threats, not just audit compliance.

Set up a quick demo to learn more.

OSTENDIO