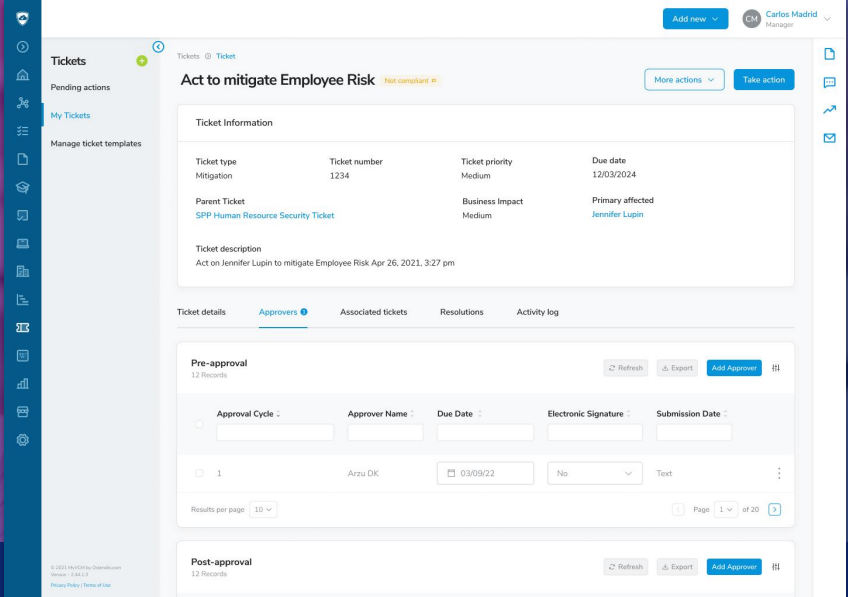


Platform Feature: Ticket Module

All the benefits of a fully functional ticket system to protect your people and your business.

KEY FEATURES & FUNCTIONALITY

- **Create tickets and sub-tickets to track** access request, perform change requests, conduct risk mitigation, and manage incidents in your organization
- **Mark tickets private to add additional layers** of confidentiality for sensitive issues
- **Create smart tickets** for onboarding and offboarding users
- **Use integrations** from Zendesk, Jira, Salesforce, ServiceNow, and many more



The screenshot displays the 'Ticket Module' interface. At the top, there's a navigation bar with 'Tickets' and 'Ticket' tabs. Below this, the main header shows the ticket title 'Act to mitigate Employee Risk' with a status 'Not compliant'. A sidebar on the left contains various icons for navigation. The main content area is divided into sections: 'Ticket Information' (showing details like Ticket type: Mitigation, Ticket number: 1234, Ticket priority: Medium, Due date: 12/03/2024), 'Ticket details' (with tabs for Approvers, Associated tickets, Resolutions, and Activity log), and 'Pre-approval' (a table with columns for Approval Cycle, Approver Name, Due Date, Electronic Signature, and Submission Date). The 'Pre-approval' section shows a table with one row of data. At the bottom, there's a 'Post-approval' section. The interface is clean and modern, with a blue and white color scheme.